List of Nodal Officers for Complaint Redressal

Branch	:	Nodal Officer
For Mumbai branch customers	:	**Mr. Sunil Rijhwani** Executive Director & Head-Customer Service & Delivery Mizuho Bank Ltd Principal Office Level- 17, Tower-A, Peninsula Business Park Senapati Bapat Marg, Lower Parel Mumbai- 400 013, India e: sunil.rijhwani@mizuho-cb.com t: 91-22-4911-2686
For New Delhi / Gurugram branch customers	:	**Ms. Vandana Mathur** Director Mizuho Bank, Ltd. 5th floor, Oberoi Corporate Tower, Building # 11 DLF Cyber City, Phase- II Gurugram- 122 002, India e: vandana.mathur@mizuho-cb.com | t: +91-124-4851983
For Bengaluru Branch customers	:	**Mr. Chayan Roy** Vice President, Mizuho Bank, Ltd. 16th Floor, SKAV-909 9/1, Lavelle Road, Bangalore 560 001, Karnataka India e: chayan.roy@mizuho-cb.com | t: +91-80-4968-2000/+91 80 6708 1700
For Chennai Branch customers	:	**Mr. Swaminathan R** Executive Director Mizuho Bank Ltd Unit No.11B, 11th floor, Prestige Palladium Bayan Nos.129 to 140, Greams Road Chennai 600 006, India e: swaminathan.r@mizuho-cb.com | t: +91-44-4928 6620
For Ahmedabad Branch customers	:	**Mr. Rohinton Kavina** Assistant Vice President Mizuho Bank, Ltd A-402, Commerce House 5, 4th floor Near Vodafone House, Corporate Road, Prahlad Nagar Ahmedabad -380 051, India e: rohinton.kavina@mizuho-cb.com | t: +91 79 4014 4603

Escalation of Complaint to **Principal Nodal Officer: In case your grievance remains unresolved or if you are dissatisfied with the resolution provided by the Nodal Officer, the matter may be further escalated to the Principal Nodal Officer (PNO).**

Principal Nodal Officer:

Mr. Sunil Rijhwani

Executive Director & Head-Customer Service & Delivery

Mizuho Bank Ltd
Principal Office
Level- 17, Tower-A, Peninsula Business Park
Senapati Bapat Marg, Lower Parel
Mumbai- 400 013, India
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